



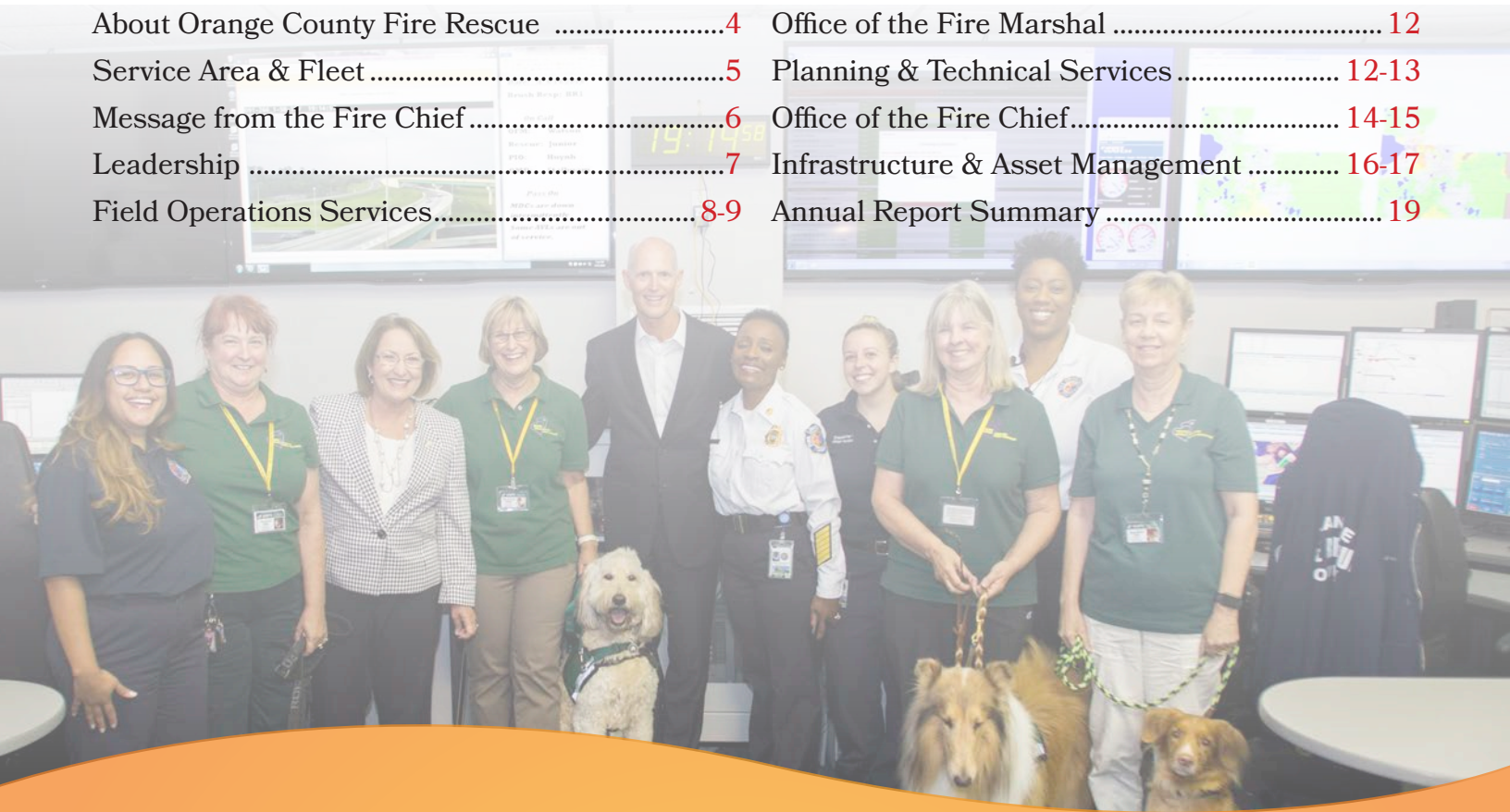
2015-2016 ANNUAL REPORT

Orange County Fire Rescue
Post Office Box 5879
Winter Park, Florida 32792
www.ocfrd.com



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Board of County Commissioners



Betsy VanderLey
District 1



Bryan Nelson
District 2



Pete Clarke
District 3



Jennifer Thompson
District 4



Emily Bonilla
District 5



Victoria P. Siplin
District 6



Orange County Mayor
Teresa Jacobs

P.O. Box 1393
201 South Rosalind Ave, 5th Floor
Orlando, FL 32802-1393
Phone: 407-836-7370
Fax: 407-836-7360
Mayor@ocfl.net



Teresa Jacobs
Mayor

It is with great pleasure that I recognize and commend the many accomplishments of Orange County Fire Rescue during the 2015-2016 . Public safety and emergency services are critical to the health and vitality of our community. Orange County Fire Rescue serves an integral role in ensuring the citizens and visitors of Orange County have time of need.

During my eight years of service as a county commissioner, and since my election as Mayor in 2010, I have been unwavering in my commitment to . In this annual report, you will see a tremendous focus on the data-driven performance measures put in place by Fire Chief Otto Drozd III. These measures not only provide accountability to taxpayers, they demonstrate the commitment to transparency that I have instilled in all facets of County government.

During my tenure, a comprehensive commitment to public safety has remained at the forefront of the County's efforts to maintain the highest quality of life for our residents and those who visit our region.

As announced and implemented in 2015, through the groundbreaking \$300 million initiative *INVEST in Our Home for Life*

Through *INVEST*

-
-
-

The new funding ensures Orange County Fire Rescue has the ability to continue its industry-leading performance and has the ability to deliver exceptional service and care to the citizens and visitors of Orange County.

Additional funding will enable , using advanced equipment

and the latest technologies. A receive the highest-quality training, at a state-of-the-art facility. By using *INVEST* funds, we're able to move

Together, we are working hard to continue to make Orange County the best place in the world to work, live and raise a family.

With continued thanks for your help and support,

Teresa Jacobs



ABOUT ORANGE COUNTY FIRE RESCUE



Mission Statement

We exist to provide life saving and property protection services delivered with compassion, respect, and integrity so that our community and visitors can enjoy a high quality of life.

"Serving you when it matters most."

Values & Principles

DUTY

- Be proficient in your job, both technically and as a leader.
- Make sound and timely decisions.
- Ensure tasks are understood, supervised and accomplished.
- Develop your people for the future.

RESPECT

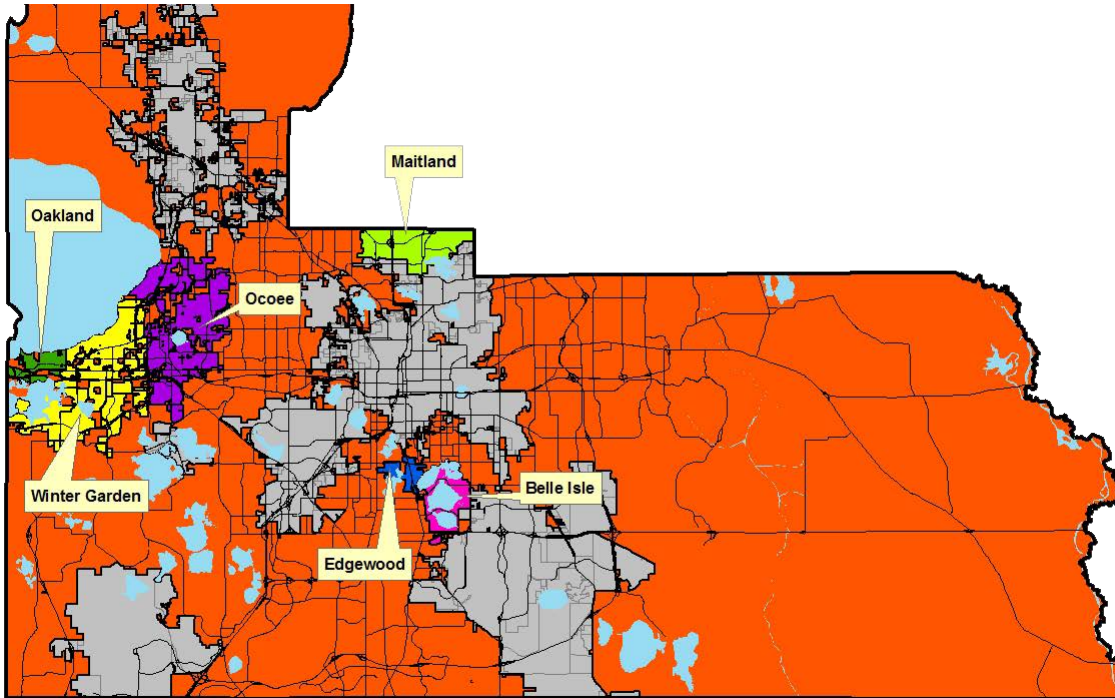
- Know your people and look out for their well-being.
- Keep your people informed.
- Build the team.
- Employ your people in accordance with their capabilities.

INTEGRITY

- Know yourself and seek improvement.
- Seek responsibility and accept responsibility for your actions.
- Set the example.



SERVICE AREA & FLEET



12 Brush/Woods

5 Brush

7 Woods

46 Rescues

34 Front Run Rescues
8 Front Line Medic Units
2 Ready Medic Units
2 Ready Rescues

41 Pumpers/Engines

36 Front Line Engines
5 Ready Engines

8 Aerial Trucks

2 Brontos
2 Platforms
4 Quints

7 Tankers

Specialty Unit Categories

MCU Units, TRT Units, Rehab 1, 1 Air Light, 9 Marine Units, Bariatric 1

3 Squads

MESSAGE FROM THE FIRE CHIEF



I am pleased to present Orange County Fire Rescue's Annual Report for Fiscal Year 2015-2016. This report summarizes the department's performance and focus on measuring the results of our efforts within the community. A core leadership philosophy at Orange County Fire Rescue is the use of strategic planning and quantifiable data to drive performance.

Our department-wide strategic planning process accomplishes three key things:

- Provides for a higher level of transparency and accountability, with the objective of providing information that tells citizens what they're getting for their money and the results they can expect.
- Develops performance indicators across every service and program area to allow employees at all levels of the organization to see how their efforts contribute toward the achievement of our goals and objectives.
- Enhances the credibility of the organization by clearly setting service-level expectations for the community that reflect the available resources and investment in the department.

We measure 243 performance indicators from our seven divisions and 25 programs in our strategic business plan.

Tracking these measures is critically important to knowing whether we are providing the high level of service that the public expects and deserves. By putting these measures in the strategic plan and sharing the results with all members of the department, each firefighter, telecommunicator and administrative staff member knows exactly how their efforts impact the achievement our mission.

Using data to create a results-oriented organization shouldn't be limited to new tech start-ups or manufacturers. Our fire department has immense amounts of data. Analyzing it and using the results to drive performance increases accountability, transparency and operational readiness.

Measuring and examining performance in these areas on a daily basis not only helps the department improve operations, provide for firefighter safety, and enhance service to the community, it also helps Orange County Fire Rescue track metrics that are used to determine the community's ISO rating and the department's accreditation from the Center for Public Safety Excellence.

While the focus on data helps us to identify opportunities for improvement, we should never forget that at the core of our service are the nearly 1,200 men and women of Orange County Fire Rescue. They are our most precious commodity - standing ready to serve our community in their greatest time of need.

Kind Regards,

Otto Drozd III, EFO, CFO
Fire Chief

Orange County Fire Rescue Department

LEADERSHIP



Fire Chief
Otto Drozd III



Deputy Chief
Jim Fitzgerald
Office of the Fire Chief



Finance Manager
Alex Morales
Fiscal & Operational Support



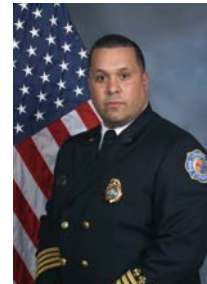
Division Chief
Michael Wajda
Field Operations



Division Chief
David Rathbun
Planning and Technical Services



Division Chief
Kimberly Stewart-Horan
Communications

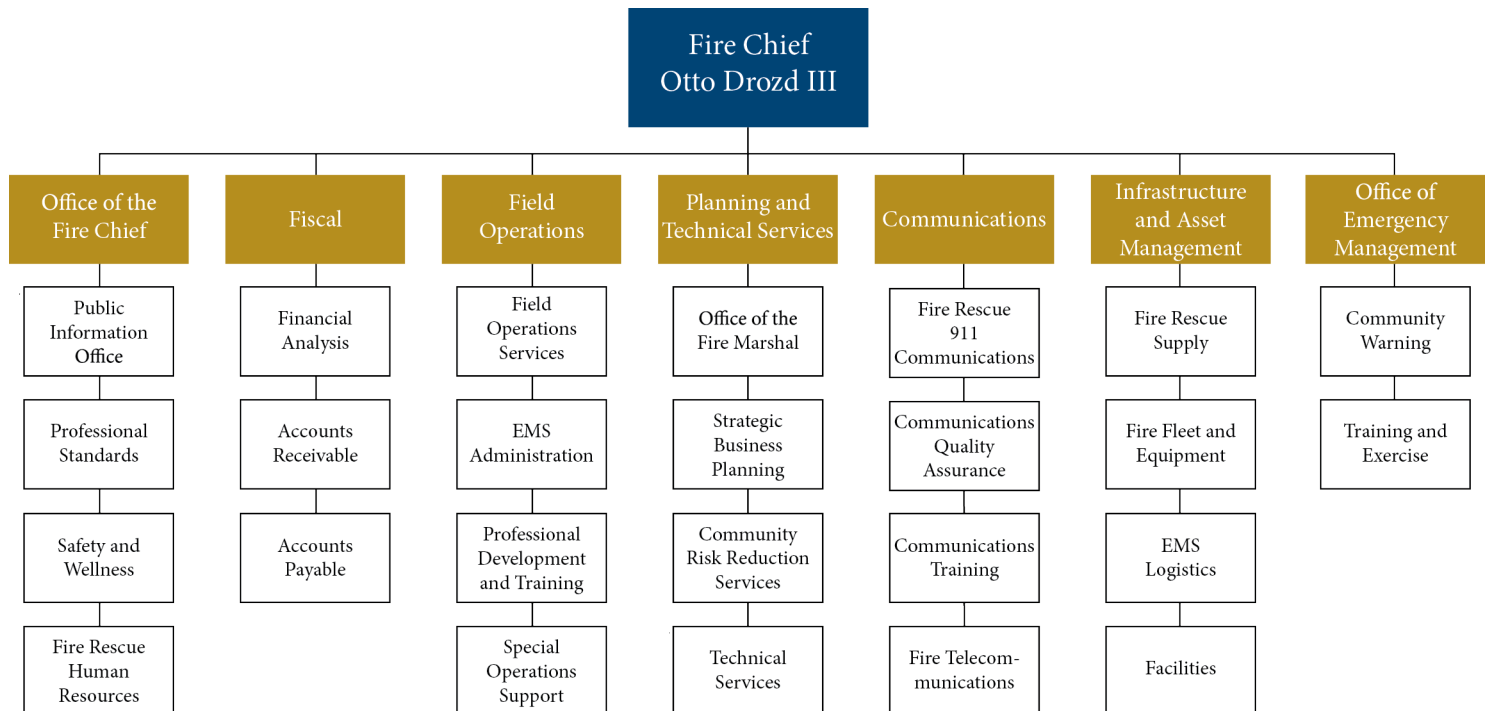


Division Chief
Anthony Rios
Infrastructure and Asset Management



Emergency Management Manager
Ronald Plummer
Office of Emergency Management

Department Organization

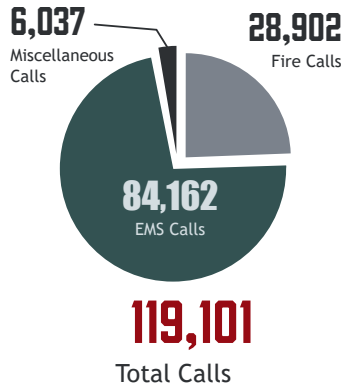


FIELD OPERATIONS

FIELD OPERATIONS SERVICES



Lauraleigh Avery
Assistant Chief



Division: Field Operations

Field Operations Services provides fire, medical and all-hazards responses to residents and visitors of Orange County. Personnel also engage in preventative and risk-reduction activities, such as smoke alarm installations, pre-incident fire plans and community events.

In 2016, Field Operations collaborated with the Orange County Sheriff's Office to continue the delivery of Active Shooter Training to more than 3,000 firefighters, deputies and other local agencies.



EMS ADMINISTRATION



James Bates
Assistant Chief



Division: Field Operations

EMS Administration supports Orange County Fire Rescue's EMTs and paramedics by providing leadership, policy and oversight.

In 2016, EMS enhanced the Paramedic Preceptor Academy to provide advanced training for the personnel responsible for training the department's new paramedics.

The EMS Quality Assurance and Quality Improvement Program enables the department's EMS providers to deliver professional care with compassion and integrity by providing evaluation and consultation services.

In 2016, Orange County Fire Rescue's Special Response EMS Bike Teams continued their deployments at UCF football games and various events throughout the County. The Bike Teams are used to provide EMS services at larger events where crowds and traffic congestion would limit access by traditional response units.

PROFESSIONAL DEVELOPMENT & TRAINING



LaShun Nale-Stadom
Acting Assistant Chief



Division: Field Operations

The Professional Development and Training Program provides Orange County firefighters and paramedics with the training necessary to safely and efficiently perform their jobs.

The program also implemented a Lieutenant Mentoring Program to provide leadership development for newly-promoted supervisors and partnered with Valencia College to provide Adjunct Training Instructors to increase hands-on training for front-line personnel.



SPECIAL OPERATIONS

Division: Field Operations

Special Operations provides training to prepare firefighters to respond to incidents that necessitate the use of specialized resources, including aerial ladder trucks, hazardous materials (hazmat) squads and technical rescues.

In 2016, Special Operations enhanced the Skin Diver Rescue Program to improve rescue capabilities in near-drowning accidents.

The program also conducted on-site climbing training at the Orlando Eye, SeaWorld and other local attractions to prepare rescue personnel for the specialized technical rescues these unique structures require.

57
Trained Special Ops
Technicians



828
Total Hazmat Responses



Ted Smith
Battalion Chief



COMMUNICATIONS

FIRE RESCUE 9-1-1 COMMUNICATIONS

Division: Communications



Julie Sitnik
Dispatcher Supervisor

131,085
Emergency Call
Dispatches Provided



Fire Rescue 9-1-1 Communications provides emergency and non-emergency call receipt and dispatching services.

In 2016, Orange County Fire Rescue achieved 9-1-1 Communications Center accreditation through the International Academies of Emergency Dispatch (IAED) and established a backup 9-1-1 Communications Center.

204,942
Total Calls Answered



COMMUNICATIONS QA

Division: Communications

3,381
Quality Assurance
Reviews Completed



The Communications Quality Assurance Program delivers quality assurance reviews to Fire Rescue dispatchers to ensure that they are properly equipped and trained to quickly and accurately dispatch the appropriate resources to emergency incidents.



97.9% Reviewed emergency medical calls compliant or exemplary in accordance with the International Academy of Emergency Dispatch (IAED)



99.3% Reviewed emergency medical callers treated with respect and compassion according to the International Academy of Emergency Dispatch (IAED)

COMMUNICATIONS TRAINING

Division: Communications

The Communications Training Program provides initial and continuing education and training to Fire Rescue dispatchers.

45 Continuing Education Hours Provided



Continuing Education Topics Provided **35**



Elaine Stanley
Dispatcher II/Trainer

FIRE TELECOMMUNICATIONS

Division: Communications

Fire Telecommunications provides communications hardware services to firefighters and support personnel.

336 Radio Repairs/ Replacements



252 Cell Phone Repairs/ Replacements



23 Fire Station Alert Box Repairs



Thomas Crosskey
Program Coordinator

OFFICE OF EMERGENCY MANAGEMENT

OFFICE OF EMERGENCY MANAGEMENT

Office of Emergency Management

The Office of Emergency Management (OEM) provides disaster preparedness education and training to Orange County residents. In the event of a disaster, OEM assists in response, recovery and mitigation efforts.

In 2016, OEM installed six weather cameras across the county and distributed more than 1,350 weather radios and nearly 350 preparedness kits to citizens.

OEM also secured \$490,473 in grants, and it participated in conferences and trainings for the Florida Emergency Preparedness Association, the Governor's Hurricane Conference, Current Issues in Emergency Management, and the Emergency Management Institute.

OEM staff participated for 10 days in the Pulse nightclub shooting response at the Orlando emergency operations center.

102 Emergency Management Plan Reviews



65 Emergency Management Training Sessions

Emergency Management Training Participants **2,036**

14,833 Citizens Registered for OCALERT



Ronald Plummer
Emergency Management Manager



PLANNING AND TECHNICAL SERVICES

OFFICE OF THE FIRE MARSHAL



Bruce Faust
Fire Marshal



Division: Planning and Technical Services

The Office of the Fire Marshal provides plan reviews and building inspections to help ensure the safety of Orange County residents and visitors.

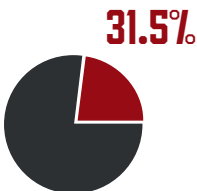
The Office of the Fire Marshal partnered with Habitat for Humanity, the Florida Fire Sprinkler Association and the Florida Fire Sprinkler Coalition to provide residential fire sprinklers for new Habitat for Humanity housing in Orange County.

Also in 2016, the Office of the Fire Marshal implemented a new software program utilizing tablets for field fire inspectors and a new fee schedule based on consultant recommendations.



COMMUNITY RISK REDUCTION SERVICES

Community Education Events Aimed at High or Special Risk Areas



Services Delivered

Division: Planning and Technical Services

Community Risk Reduction Services (CRRS) coordinates the delivery of education and prevention programs within the community.

CRRS projects include car seat safety inspection checkpoints, mock-DUI events, juvenile fire setter interventions, fire extinguisher training, smoke alarm installation and drowning prevention.

In 2016, the program received an Assistance to Firefighters Grant for a Home Safety Inspection Program, including 5,000 smoke alarms and 100 hearing-impaired smoke alarm devices. It also partnered with Orange County Public Schools to provide fire prevention education curriculum for all grade levels.



STRATEGIC BUSINESS PLANNING



Brett Wasmund
Battalion Chief



Division: Planning and Technical Services

The Strategic Business Planning supports the department by providing data analysis, data management and data reporting services. Planning staff also provides ISO review letters to homeowners for insurance purposes.

Projects conducted by Planning staff include the Strategic Business Plan, ISO accreditation, statistical reporting, GIS updates and maintenance, and annexation monitoring.

During the fiscal year, one of the major projects undertaken by the program was to procure land for three new fire stations in accordance with the Fire Station Location Study. Planning also completed comprehensive actions, including operational changes, in preparation for an ISO site visit with the goal of improving the ISO classification rating to allow citizens and business owners to experience better insurance rates.

TECHNICAL SERVICES

Division: Planning and Technical Services

The Technical Services Program provides automated systems services and technology support to Fire Rescue so it can be better equipped to quickly and accurately dispatch and respond with the appropriate resources to emergency incidents.

In 2016, Technical Services replaced all Automatic Vehicle Location technology in the Communications Center and all emergency response vehicles to be able to dispatch the closest appropriate unit.



396 CAD Maintenance Requests



Craig Corliss
CAD Administrator

FISCAL

FISCAL

Division: Fiscal

The Fiscal Division enables the department's managers to make more informed financial decisions by providing financial guidance and analysis.

534

Classification of Receipts

2,111

Purchase Requisitions

2,873

Vendor Payment Authorizations

2,265

Account Receivables Invoices

\$191,388,720

Total Budget



Pam Giessuebel
Financial Administrator



OFFICE OF THE FIRE CHIEF

OFFICE OF PUBLIC INFORMATION

Office of the Fire Chief



Kathleen Kennedy
Public Information Officer



2,259

Media Inquiries

The Office of Public Information manages the department's reputation and key issues of importance to the community. Its goal is to drive positive media coverage by promoting the department's achievements, highlighting exceptional performance by field crews and communications center staff, and showcasing community involvement.

The Office of Public Information continuously monitors media in its various forms to anticipate and manage issues and identify opportunities to promote the lifesaving work employees provide to the citizens and visitors of Orange County.



2,502

Public Records



2,311

New Twitter Followers



199

Awards Issued

Coverage of Orange County Fire Rescue



FIRE RESCUE HUMAN RESOURCES

ce of the Fire Chief

Fire Rescue Human Resources supports the department's workforce by providing a variety of personnel services including applicant assessments and screenings, new hire orientations and processing, and payroll transmittals.

Orange County Fire Rescue consists of a continually-growing staff comprised of nearly 1,100 firefighters and paramedics, 54 dispatchers, 30 fire inspectors, and 100 support staff.



Charles Welch
Senior HR Advisor

SAFETY AND WELLNESS

ce of the Fire Chief

The Safety and Wellness program provides safety awareness and rehabilitation services to department employees so they can enjoy a safe and healthy career.

Safety and Wellness staff begin their involvement early in a firefighter's career by providing fitness mentoring to firefighter candidates to help ensure they pass the Candidate Physical Ability Test (CPAT).

It continues to support employees through several comprehensive programs: annual physicals, Critical Incident Stress Management (CISM), behavioral health, facility inspections, inspection and replacement of personal protective gear, accident and injury investigations, and safety education.

Safety and Wellness also conducts the annual 343 Hero Challenge to honor the 343 New York City firefighters who lost their lives in the line of duty on 9/11. The 343 is a charity event conducted through Orange County's annual United Way campaign raising more than \$20,000, and supporting organizations like National Fallen Firefighters Foundation, Children's Burn Camp and Firefighter Cancer Support Network.



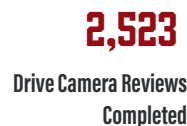
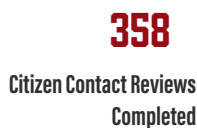
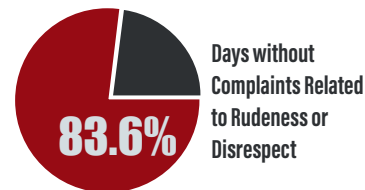
Joseph Washington
Battalion Chief

PROFESSIONAL STANDARDS

ce of the Fire Chief

Professional Standards ensures that the highest ethical standards are upheld by the department.

The program's responsibilities include conducting employee investigations, providing corrective action and past-practice consultations, and reviewing citizen contacts and drive camera footage.



David Hepker
Program Administrator

FIRE FLEET AND EQUIPMENT



Thomas Veal
Acting Battalion Chief



309

Emergency Response
Apparatus PM Services

772

SCBA Equipment
PM Services

Division: Infrastructure and Asset Management

Fire Fleet and Equipment is responsible for procuring and maintaining the vehicles and equipment needed to protect lives and property in Orange County. Fire Fleet and Equipment provides repairs for the fleet's heavy and specialty vehicles as well as for small-engine specialty fire equipment, such as power saws, thermal imaging cameras and hydraulic power units.

The program is also responsible for maintaining, testing and repairing all self-contained breathing apparatus (SCBA) for the department. Program staff conduct annual testing of all hoses, pumps and ladders in compliance with the National Fire Protection Association.

The program's accomplishments in 2016 include overseeing the installation of the new Sierra Wireless nMotion AVL system within 175 front-run apparatus and reserve units that will enhance the emergency dispatch efficiencies, established a ready Aerial Truck that can be utilized for emergency deployment, and upgrade of all mobile data computers in engines, trucks and squads to standardize the emergency response fleet.

EMS LOGISTICS



Christopher Henesy
Battalion Chief



94.8%

Medical Equipment
emergency requests fulfilled
within 24 hours

Division: Infrastructure and Asset Management

EMS Logistics is responsible for procuring and distributing medication and medical equipment.

Last year, EMS Logistics focused on usage analytics to make business decisions and develop inventory management by increasing availability and selection of medications via UCAPIT EMS item dispensing hubs while keeping compliance of DEA protocols and documentation. The program maintains compliance with the DEA and state regulations for EMS medications and controlled substances.

FACILITIES



John Poleon
Project Manager



2,315

Facilities Maintenance
Work Orders Completed

Division: Infrastructure and Asset Management

Fire Facilities is defined into two branches: new construction and preventative maintenance. Preventative maintenance includes renovation and repairs.

Orange County Fire Rescue has a total of 41 fire stations, one communication/administration building and three support buildings.

In 2016, Facilities staff co-establish a backup 9-1-1 Communications Center, replaced Fire Station 28 with a new modular building, oversaw the replacement of the HVAC system at Station 54 and the supply warehouse, began design services for automated fuel centers at fire rescue sites, and acquired land for future Fire Stations 67 and 68.



FIRE RESCUE SUPPLY

Division: Infrastructure and Asset Management

Fire Rescue Supply supports the department by procuring and distributing office and cleaning supplies, uniforms and personal protective equipment (PPE). Supply is also responsible for inspecting and cleaning all PPE in accordance with NFPA standards.

Supply makes bi-weekly deliveries of oxygen, station supplies and uniforms to all of the department's facilities.

In 2016, Supply delivered more than 1,200 "D" oxygen cylinders to 41 fire stations and made more than 10,000 pass tags, helmet IDs and dress coat name tags for new and current departmental personnel.



1,998

PPE Inspections/Cleanings



Anthony Cunningham
Supply Warehouse
Supervisor

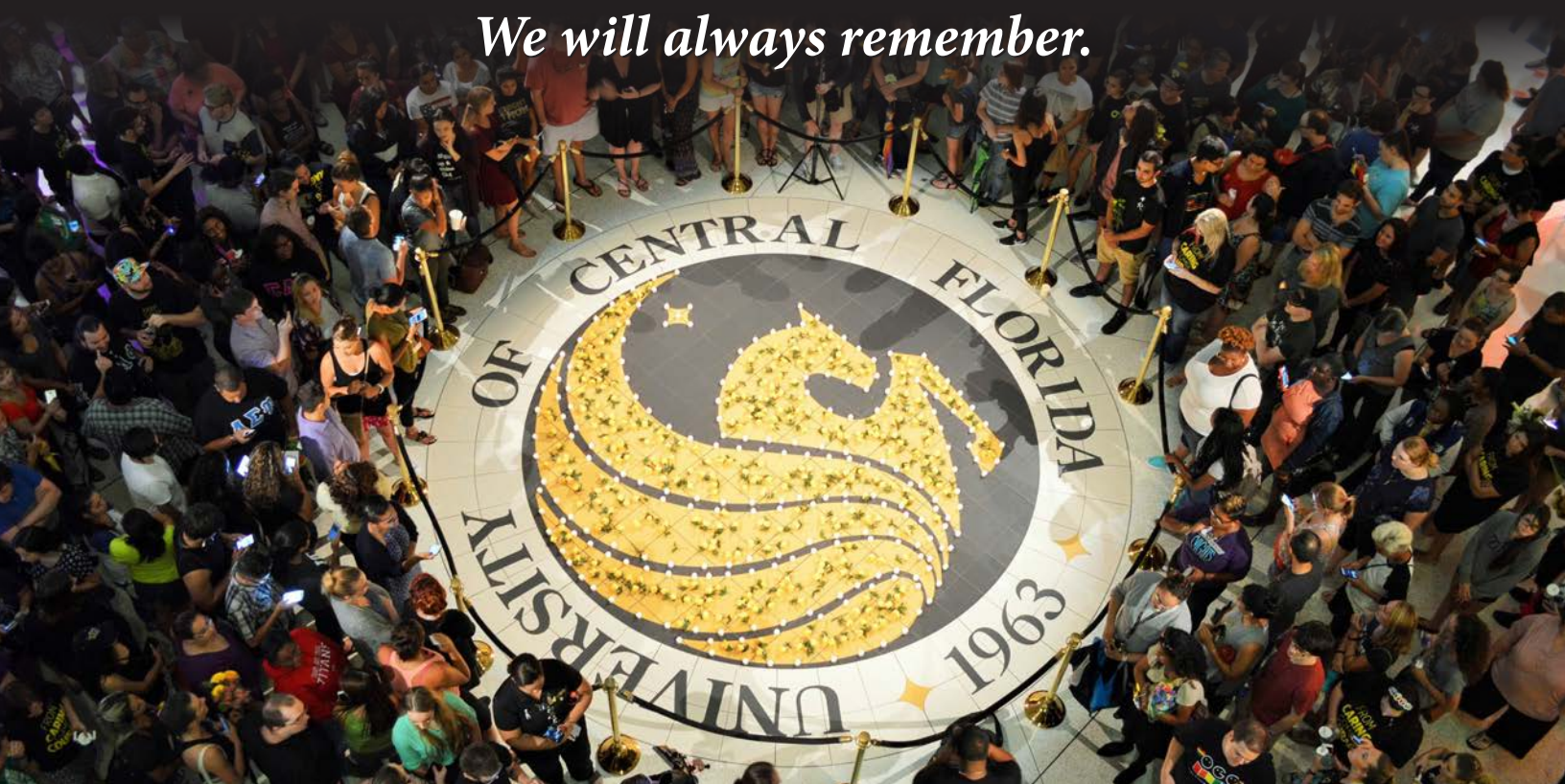


#OrlandoUnited

In memory of those we lost on June 12, 2016.



We will always remember.



Orange County, FL Fire Rescue Department - FY2016 Summary

Land Area - 772 Sq miles Resident Population - 831,870 Est. Daily Visitors - 181,096 Service Population - 1,012,966 Fire Stations - 41

PERSONNEL
Sworn - 1,037 Paramedics - 20 Admin Staff - 189 Total - 1,246

ACTUAL EXPENDITURES
FY 15-16 - \$140,588,268 FY 14-15 - \$133,707,896 FY 13-14 - \$137,576,095 FY 12-13 - \$121,403,565

ACTIVITY

Total Calls ----- 119,101
Fire Calls ----- 28,902
EMS Calls ----- 84,162
Misc. Calls ----- 6,037
EMS Transports ----- 62,399

CIVILIAN FIRE CASUALTIES

2016	---- 6 fatal	3 injured
2015	---- 4 fatal	4 injured
2014	---- 5 fatal	7 injured
2013	---- 8 fatal	4 injured
2012	---- 3 fatal	25 injured

SIGNIFICANT INCIDENTS

10/31/15- Sta 82, House Fire
11/3/15- Sta 35, House Fire
11/20/15- Sta 50, Aircraft Down
1/1/16- Sta 70, Auto Shop Fire
4/17/16- Sta 37, House Fire
5/24/16- Sta 55, Mass Casualty
6/19/16- Sta 54, Mass Casualty
7/8/16- Sta 33, Aircraft Down

Total Orange County Unit Responses in 2016----- 250,776



UNITS

ALS Engine/Quints ----- 40	Woods Trucks ----- 12	Air/Light Unit ----- 1	Captains* ----- 6
ALS Rescues ----- 31	Battalion Chiefs* ----- 6	Peak Activity Medic Units ---- 8	Assistant Chief* ----- 1
Truck Companies ----- 4	Rehab Unit ----- 1	HazMat Squads ----- 3	Rescue Boats ----- 10
	Water Tankers ----- 7	TRT Support ----- 1	Mobile Command Post ----- 2

* On Duty Per Shift

UNIT RESPONSES

AVERAGE FIRST UNIT RESPONSE TIME (RECEIPT-OF-CALL TO ON-SCENE)

URBAN/SUBURBAN SERVICE AREA - 6 MINUTES AND 48 SECONDS

RURAL SERVICE AREA - 7 MINUTES AND 24 SECONDS

COUNTY WIDE AREA - 6 MINUTES AND 56 SECONDS

Engines/Quints

E51 ----- 6919
E42 ----- 6232
E50 ----- 5532
E30 ----- 5138
E81 ----- 4868
Q63 ----- 4852
Q40 ----- 4138
E83 ----- 3977
E66 ----- 3955
E80 ----- 3670
E53 ----- 3603
E65 ----- 3574
Q41 ----- 3494
E71 ----- 3488
E58 ----- 3458
E43 ----- 3249
E72 ----- 2938
E57 ----- 2883
Q55 ----- 2846
E52 ----- 2696
E28 ----- 2599
E70 ----- 2571
E31 ----- 2423
E56 ----- 2404
E73 ----- 1931
E82 ----- 1885
E36 ----- 1879
E27 ----- 1748
E85 ----- 1719
E20 ----- 1555

Engines/Quints (cont)

E33 ----- 1500
E34 ----- 1188
E35 ----- 1106
E76 ----- 941
E86 ----- 885
E32 ----- 880
E29 ----- 827
E37 ----- 713
E84 ----- 509
E77 ----- 359

Medic/Rescues

R42 ----- 4828
R51 ----- 4453
R43 ----- 4007
R81 ----- 3943
R50 ----- 3937
R63 ----- 3913
R40 ----- 3894
R30 ----- 3823
R53 ----- 3680
R83 ----- 3551
R54 ----- 3481
R41 ----- 3479
R52 ----- 3461
R70 ----- 3373
R58 ----- 3245
R71 ----- 3101
M5 ----- 3076
M6 ----- 2929
M4 ----- 2799
R28 ----- 2799

Medic/Rescues (cont)

R72 ----- 2769
R80 ----- 2746
R66 ----- 2668
R55 ----- 2608
R31 ----- 2565
M1 ----- 2376
M2 ----- 2366
R36 ----- 2292
R82 ----- 2028
R85 ----- 1827
R27 ----- 1788
R34 ----- 1760
M3 ----- 1707
R76 ----- 1519
M7 ----- 1448
R20 ----- 1330
R29 ----- 884
R84 ----- 792
M8 ----- 656
BAR1 ----- 40
M10 ----- 22
M11 ----- 9

Shift Chiefs

B5 ----- 1096
B1 ----- 1026
B2 ----- 977
B4 ----- 957
B6 ----- 941
B3 ----- 722
C10 ----- 185

Special Service Squads

SQ1 ----- 3355
SQ3 ----- 2718
SQ4 ----- 2121

Special Units

Air/Light1 ----- 39
Boats ----- 49
Brush/Woods ----- 266
Command Tech --- 116
Rehab Unit ----- 87
Spec Engineer ---- 35
Tankers ----- 236
Other Units ----- 194

Shift Captains

CPT4 ----- 1928
CPT1 ----- 1888
CPT5 ----- 1113
CPT6 ----- 1088
CPT3 ----- 973
CPT2 ----- 758

Trucks

TR51 ----- 2740
TR30 ----- 1958
TR83 ----- 1617
TR54 ----- 1413



Orange County Fire Rescue is the largest fire and rescue department in Central Florida. Created in 1981, we are a young, progressive department governed by the core values of Duty, Respect and Integrity.

Prior to 1981, Orange County was served by 14 separate Fire Control Districts. Dedicated volunteer members hosted activities such as pancake breakfasts, BBQs and charity events to raise sufficient operating funds for service delivery. With the growing population and influx of tourists, the Orange County Board of County Commissioners realized a need for restructuring and passed House Bill 1222 on June 1, 1981, consolidating the Districts and unifying the community into a single collaborative fire rescue force.

Today, we serve approximately 1,012,966 citizens and visitors and respond to more than 119,000 calls for service annually. The mission of the Orange County Fire and Rescue Department is to provide fire suppression, emergency medical and community risk reduction services to ensure our community can enjoy a high quality life and property protection delivered with compassion and integrity.

For more information, visit www.ocfrd.com or follow us on Twitter at @OCFireRescue.



Orange County Fire Rescue
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